



**Bibliothèques
Sans Frontières**
Libraries Without Borders

Bringing access
to knowledge
where it's most
needed

LIBRARIES WITHOUT BORDERS
ANNUAL REPORT
2018

Summary

Bibliothèques Sans Frontières 2018

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50

operating countries

6 million

beneficiaries since 2007

70

employees all around the world

5000

librarians, hosts and teachers trained

a library with

30 000

resources

in 24 languages

350 000

books distributed worldwide



Foreword from the President

Patrick Weil

For the past 12 years, thanks to our teams from all over the world and our partners and donors, we have been able to help over 6 million people all around the world. From young Syrian refugees in Jordan to people of the rivers in the Guiana; from the children on Burundi's streets to the teenagers of the Northern districts of Marseille; from Colombian villagers to laundromat users in the US, the diversity of our actions reflects the complexity of the world we live in.

As you may know, 2018 has been a particularly difficult year for french associations due to: the replacement of the ISF by the IFI and the ensuing decrease in donations, the continuous decrease in grants, the elimination of subsidized jobs, and the 3% to 2% reduction in humanitarian aid dedicated to education.

However, there are still significant needs all over the world. This is why it is important to give everyone the ability to access information and culture, to emancipate oneself, to create, and to share. 750 million people do not know how to read or write, and 50% of the world's population does not have access to the internet. In an increasingly connected world, illiteracy and electronic-illiteracy continuously worsen social inequalities. Where libraries do not exist, where books and access to the internet are lacking, we make it our duty to intervene. That is, intervene at the right place, at the right time, as acupunterers of access to education.

After years of growth, 2018 has been a transitional year for the association. Because we are determined to bring access to education to those who are deprived of it, we have made the decision to invest for the future.

This means investing in new territories of intervention, such as: the refugee camps in Rohingya, Bangladesh where we established the Ideas Box for over 700,000 refugees who fled Myanmar (Burma); or in Puerto Rico, where we helped inhabitants reconstruct after Hurricane Maria in 2018; or in France, through get-togethers in cafés in rural areas, thanks to our program Les Voyageurs du Numérique and its new program Tour de France - which give means of adapting the codes and the uses of digital technology to those in the country who are most remote.

Investing in the future also means investing in our international network, through the development of national branches in the US and in Belgium, which have gained self-sufficiency thanks to a great economic growth in 2018 and which have been able to implement many projects - such as the laundromats turned into libraries in the most disadvantaged neighborhoods of the US. 2018 also marks the implementation of ambitious partnerships, such as the consortium we formed based on the global stakes of the Internet Offline with academic and technological operators, or the alliance of associations for the digital transition in France as part of the French Impact.

Investing in the future also refers to investing in new thematics, notably with the publication of the book inspired by the web-series "Questions of secularism," the publication of a new pathway of online information "Welcoming migrants to libraries" or the creation and the selection of content relating gender equality in our Ideas Box. These new resources provide our libraries with 30,000 educational contents in 24 languages in order to offer complete and thorough services to our partners in the field.

To invest in the future, we are uniting with even more benefactors and sponsors. For the first time in the history of BSF, we organized a gala dinner. In the Hall of Honor of the Grand Palais, we gathered partners, private sponsors and about thirty writers for an evening under UNESCO's patronage. For the first time, Bibliothèques Sans Frontières organized a fundraising campaign in hopes of widening our base of sponsors and gaining visibility. Tomorrow, we must gather an even larger community of support, sponsors, and ambassadors.

We are investing in the future in order to strengthen our book collection center at Épône. The collection of books has been the association's historic activity and mission: in 12 years, 350,000 books were sent to 30 different countries. In 2018, we worked to strengthen the mission's impact in order to give it a new dimension, particularly by changing its scale and joining forces with the Label Emmaüs and its online platform to develop a strong alternative to classic online stores and obtain a more sustainable purchase.

« However, there are still significant needs: 750 million people do not know how to read or write, and 50% of the world's population does not have access to the internet. »

Investing in the future also means investing in new approaches such as the new social enterprise Kajou, designed to diffuse quality digital information offline to populations of Sub-Saharan Africa that lack internet access.

Finally, it means investing mostly in innovation, with the creation of the Lab, a new entity of the organization that works towards the research and development of tools and of technologies that provide a better access to knowledge for a greater number of people.

BSF is unlike other organizations: we work halfway between the humanitarian NGO, intervening in the most

difficult situations, and the social enterprise which helps the state and local institutions with the dissemination of knowledge about the territories. What strengthens these behaviours is our decision to always work 'with' and not 'in place of.' Whether it be with local partners on the field or with large international organizations, we always work with an approach of partnership and co-creation. Because we attribute a particular importance to cultural diversity, we are constantly looking to develop programs and their content from our grounds of intervention. It is the same approach we take when we work with organizations, foundations, and local as well as international institutions: focusing on the existing skills of these organizations in order to make these skills more beneficial for the most vulnerable populations in the world.

I would like to thank Augustin Trapenard. We are very proud of having such a creative and mobilized sponsor at our side. From Palermo to Aulnoye-Aymeries, Augustin has visited one project a month in 2018. He understands more than anyone now the teams, the grounds, and the concerns of BSF. He has become an irreplaceable representative. I would also like to thank all of our writers and ambassadors of BSF's cause, who spread our voice and cause all over the world. Their support is greatly valued.

Thank you to all of our operational and financial partners for their loyalty and commitment; they allow our projects to exist and to continue to develop. They are the guarantee of our independence. We need them more than ever to continue to build a more equal and united world.

Finally, thank you to all of our members, donors, and volunteers who are always there to join and help us. They are essential in helping us advance even more in our mission.

Thank you for your continued support.

OUR VISION

ACCESS TO KNOWLEDGE ALLOWS THE EXERCISE
OF RIGHTS, INCLUSION IN OUR SOCIETY AND
EMPOWERMENT OF EVERYONE

OUR GOAL

**BRINGING ACCESS TO KNOWLEDGE
WHERE IT'S MOST NEEDED**

OUR VALUES

SHARING, RESPECT, AGILITY, INNOVATION
AND CULTURAL DIVERSITY

OUR OUTREACH THEMES

1. EDUCATION
2. HEALTH PROMOTION
3. STRENGTHENING LIBRARIES
4. LITERACY & FIGHT AGAINST ILLITERACY
5. DIGITAL LITERACY
6. SOCIAL COHESION
7. RECEPTION AND INTEGRATION OF MIGRANTS
8. PSYCHOSOCIAL SUPPORT AND PROTECTION
9. POPULATIONS INFORMATION

Our 3 pillars OF ACTION

TOOLS FOR BRINGING LIBRARIES TO THE MOST VULNERABLE POPULATIONS

With the Ideas Box, a media center in a kit that can be implemented in many different contexts, or the Ideas Cube, a book-sized, autonomous server that brings the Internet to rural areas, BSF creates libraries where none exist.

Bringing libraries
to low-income
neighborhoods and
rural areas.

Creating community
and learning centers
in humanitarian
crises and post-
conflict situations.

Connecting
spaces for public,
cultural, social, and
educational services
in isolated areas
of countries in the
Global South.

CUSTOMIZED RESOURCES FOR CHANGING LIVES

Our primary expertise lies in the selection and the diffusion of educational resources and informational services that respond to the needs of populations. With 30,000 curated resources in 24 languages, we can work in many contexts, from the education of young Kurdish refugee women in Iraq, to the employability of young adults in West Africa, to digital literacy skills of senior citizens in France.

FACILITATORS AS LOCAL AGENTS OF CHANGE

Over the last 12 years, we have trained more than 5,000 librarians and facilitators across the globe in education and cultural projects. We provide them with the support they need in order to become entrepreneurs and agents of change whose actions have a transversal impact on their communities. Our goal is to transform libraries into learning hubs where people can innovate solutions to everyday challenges.

2018 : highlights

MARCH



Augustin Trapenard,
first sponsor of the
association

MAY



First recruitment
campaign of monthly
donors on the street

JULY



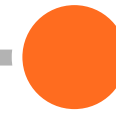
Launch of the Tour
de France for Digital
Travelers

SEPTEMBER



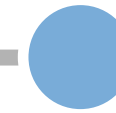
«Questions of
secularism» in
bookstores

SEPTEMBER



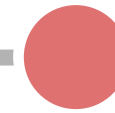
First gala dinner
at the Grand Palais

OCTOBER



Launch of the BSF
mission in Bangladesh

OCTOBER



Created
BSF Lab

NOVEMBER



Launch of the training
program *Welcoming
people on migration in
libraries*



Augustin Trapenard



Bangladesh



Gala Dinner

Tour de France
for Digital Travelers

Questions of secularism



Training course

Our tools...

ideas box



The Ideas Box is a mobile media library kit, which can be set up in less than 20 minutes to create a cultural space of 100m². With an internet connection, twenty computers and tablets, e-books, paper and a cinema, it is a great toolbox to which children and adults come to build their future. Designed by Philippe Starck, it was originally designed to reconnect families and strengthen education in emergency and post-conflict situations. Today, it is also deployed in disadvantaged zones and rural areas in Europe, the United States and Australia.



ideas cube



With the Ideas Cube, formerly known as the KoomBook, Bibliothèques Sans Frontières created in 2015 an ultraportable and autonomous digital library that works without an Internet connection. It creates a Wi-Fi hotspot where users can connect using a smartphone, tablet or computer to access thousands of educational, cultural and training resources. In libraries, schools, and medical clinics in rural areas, it broadcasts content in the form of texts, videos or online courses and allows about thirty simultaneous connections. When connected to the Internet, Ideas Cube updates and shares all locally created content to the cloud. New resources can also be downloaded from an online catalog.

kajou



In 2018, Bibliothèques Sans Frontières created the social enterprise Kajou, to broadcast quality digital content - offline - to populations disconnected from the Internet in sub-Saharan Africa, via the Kajou application, free and easy to use.

Wikipedia in Wolof, a tutorial to protect yourself from malaria, debates on the news in Casamance, audiobooks, exercises to learn to count, databases of patterns for tailors, MOOCs about micro-enterprise management... these contents will be available thanks to the Kajou Card, an SD card that slips into smartphones, or Kajou Boss, a 100% autonomous server for collective and intensive use, allowing up to twenty simultaneous connections and offering nearly ten hours of battery life.

... and range of programs

khan academy

Founded in 2006, Khan Academy is a platform that provides access to free and quality education for all. It provides resources and educational tools that enable personalized and interactive learning for students of all ages. Since 2013, Khan Academy has been adapted in French by Bibliothèques Sans Frontières. Nearly 5,000 video lessons in mathematics and science have been translated by our teams, as well as tutorials and tens of thousands of exercises to help students and teachers. Since its launch, more than five million people have connected to the Francophone platform.



les voyageurs du numérique

Created in 2014 by Bibliothèques Sans Frontières, the Numerical Travelers is a program to raise public awareness of digital issues and to enable them to make informed use of the Internet and digital tools.

To do this, they have set up a large library of resources to help digital caregivers mediate with their audiences!

How to use your computer, create an email address, secure personal data or look for work, get information on the internet and detect fake news? Numerical Travelers help the general public learn basic computer skills and master digital tools of everyday life. Being aware of the risks makes it possible to better control its uses and to protect its identity.



book collection activities

Since 2007, Bibliothèques Sans Frontières has been collecting books from institutions, publishers and individuals in France. Sorted and referenced by the team and volunteers of our collection center in Epône, France, they supply our projects and libraries around the world, from refugee camps in Burundi to rural areas in France. In 12 years, 350,000 books have been sent to 30 different countries.

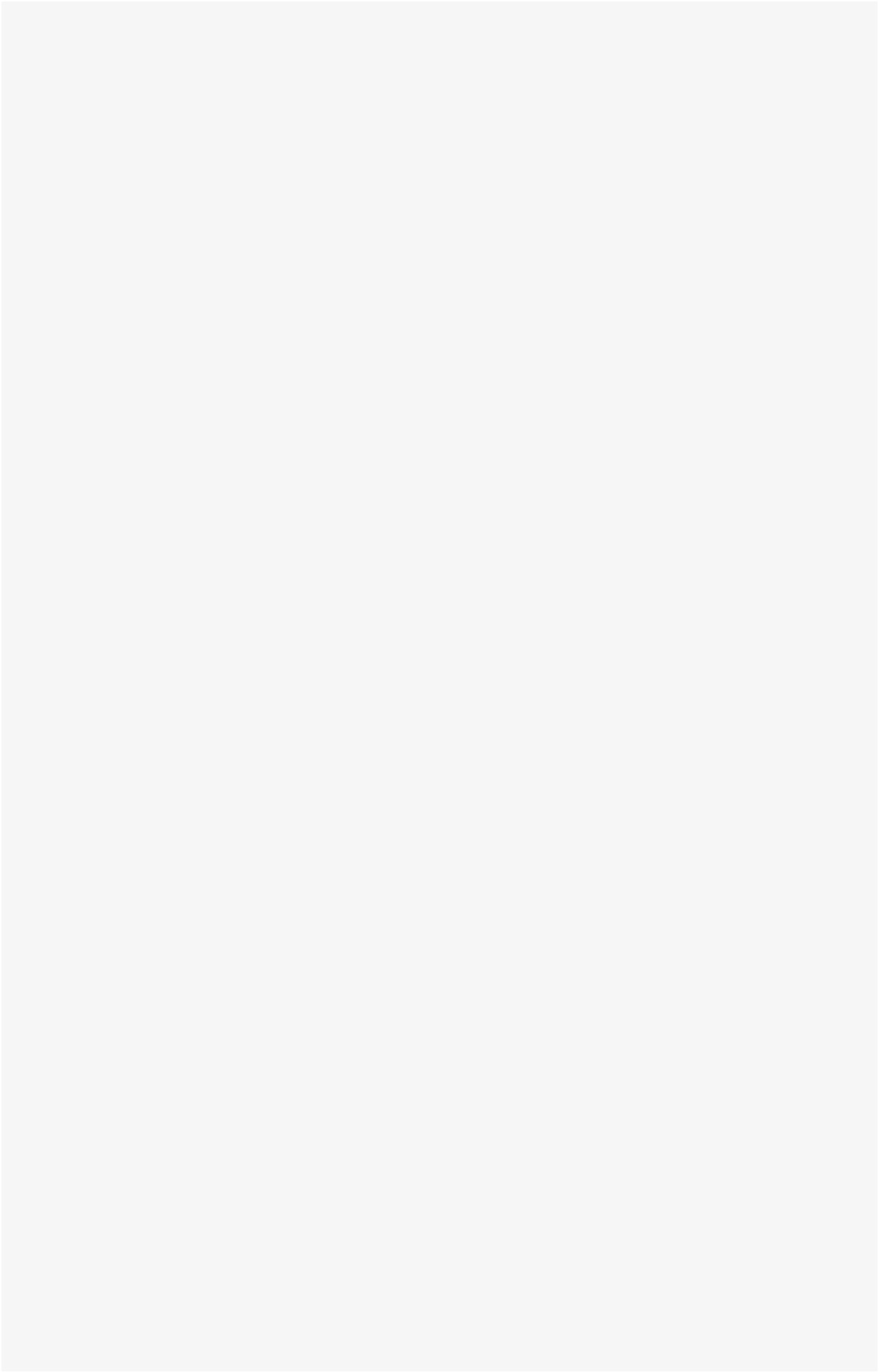
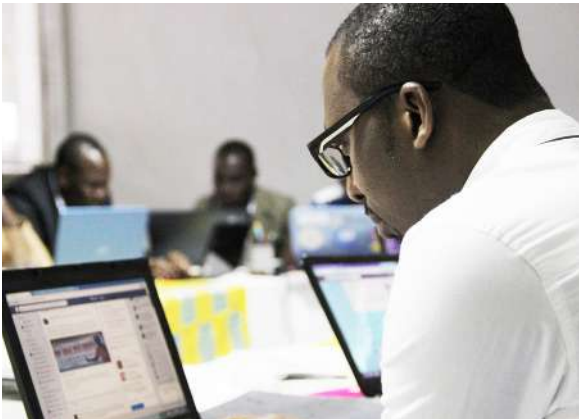
More than 90,000 books are referenced in our online catalog, available to libraries and partners of the association. Others are sold on the second-hand market or at monthly joint-venture sales and allow us to finance our actions.

In 2018, to embody a strong alternative to traditional merchant sites, Bibliothèques Sans Frontières is changing scale by joining the Label Emmaüs. For the same service, everyone can now choose to give meaning to their purchase by performing a responsible and act of citizenship. Nearly 22,000 books are now sold on the online platform for the benefit of the association. By the end of the year, we hope to reach 100,000!



bsf campus

Training of librarians and cultural entrepreneurs is a key to the success of libraries as actors of development and social transformation. In 2015, to respond to this challenge, Bibliothèques Sans Frontières created BSF Campus, a free training platform for French-speaking librarians. This gives access to dozens of hours of online courses - videos, media content, exercises - and allows learners to validate their knowledge, from public reception to cultural mediation. In 4 years, more than 5,000 people have been trained on the platform.

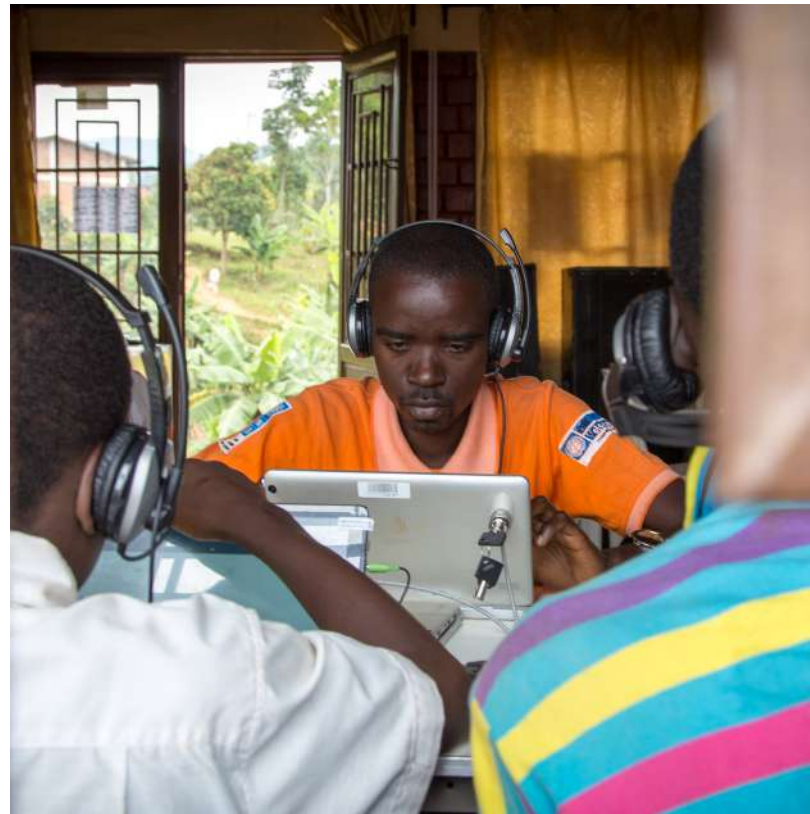


The Lab, innovation at the service of our field

| What is the Lab?

For 12 years, Bibliothèques Sans Frontières has worked tirelessly to support the capacity of the most vulnerable populations to act. Our ambition: to give everyone the means to make informed and clear choices, to understand the world to better enlighten it in return. To do this, the research and development of innovative tools and technologies has always been at the heart of our approach: The Lab is a perfect example.

In 2014, we created the Ideas Box, a media library kit designed by Philippe Starck, followed in 2015 by Ideas Cube, a standalone server that brings Internet to disconnected areas. In order to give all and every means of access to information, we have developed the Internet Offline: a technology that enables local access to digital content and regular synchronization and updates. We are also exploring the possibilities of artificial intelligence for access to rich, secure information that promotes cultural diversity.



Burundi – Multimedia space of the Ideas Box

“ THEY TESTIFY

content for the populations that need it most. We also offer training courses to our partners in the field, in order to support them in the handling of our tools in humanitarian contexts, developing countries or neighborhoods in France.»

Muy-Cheng Peich, Director of Education, Training and Content of BSF and Lab manager

| A library with 30,000 resources in 24 different languages

With the help of several partners, our team selects content every day- video, books, podcasts - and creates ever more diverse activity sheets for our projects around the world. Selected in relation to the objectives of the programs as well as to the needs of the populations, they are systematically discussed and approved by our partners before their diffusion. A catalog is now available and is constantly being enriched thanks to new creators and distributors. As needed, content may also be specifically created by the association.



@Stadtbibliothek

focus A TRAINING COURSE TO BETTER RECEIVE MIGRANTS IN LIBRARIES!

In France, libraries are now welcoming more and more migrants. Different stakes then arise: from the reception of the public to the quality of the content accessed in their mother tongue, and to the learning of the language of the country in which they are. Confronting many questions of librarians, Bibliothèques Sans Frontières then proposes a new dedicated training course, «Welcoming people on migration in libraries», to support them at best.

Presented in November at the Museum of the History of Immigration in Paris and realized with the support of the Valentin Ribet Foundation and the Ministry of Culture, this unique training course - composed of ten videos, a dozen exercises and many complementary resources - is the result of collaboration with librarians, associations and researchers.

“ THEY TESTIFY

person who has no papers? These questions question the roles of the library and librarians as they underscore the basics of the profession.»

Laurie Decaillon, librarian involved in the project

focus IDEAS BOX 4 WOMEN

Having noticed a lower attendance and unequal use of the Ideas Box by girls and women, Bibliothèques Sans Frontières has joined forces with the Chanel Foundation to counter this trend by creating the Ideas Box 4 Women program, which reinforces the ability of girls and women to act so that they can emancipate themselves.

Themed kits for the activity facilitators will be created; they will include specific content, training and activities to support them in the reception of girls and women at the Ideas Box. Subsequently, we will also involve them in workshops and content selection regarding several topics: the fight against gendered violence, entrepreneurship and financial management, professional communication skills, as well as health. Finally, we will also raise awareness among boys and men about gender inequalities and the challenges of combating them.

With the help of many partners who support us in creating these different resources, our goal is to reach 20,000 women and girls, so that they can finally represent 50% of Ideas Box users across the world.

focus BETTER UNDERSTANDING THE ISSUES OF SECULARISM

Attacks against Charlie Hebdo's journalists have raised questions among us about the premise of individual freedoms and freedom of conscience.. Unable to answer those questions, many teachers and parents turned to Bibliothèques Sans Frontières.

Why is the wearing of the Niqab prohibited? Is religious marriage allowed? To answer these questions, Bibliothèques Sans Frontières worked with lawyers, teachers and historians to produce a web-series of ten educational videos and a book on secularism as explained by the law, accessible to all.



Find the book "Questions of Secularism" in bookstores and the videos on : www.questions-reponses-laicite.fr

| BSF Learning: a training platform for facilitators and librarians

In 2018, Bibliothèques Sans Frontières created an online training platform for project facilitators, BSF Learning, to complement the training sessions provided by our team of trainers.

First of all, it is about reinforcing the skills worked during in-person training, to accompany the facilitators towards new activities and to allow them to self-train at their own pace. On the other hand, we are committed to promoting the exchange of practices between facilitators, all over the world, directly on the platform.

To do this, our team has worked on the development of varied courses - from public reception to mediation with games, from the use of Khan Academy to editing photo projects with a refugee audience - in French and in English, thanks to volunteer translators. In line with the reinforcement needs that activity facilitators will surely encounter, new training courses will be developed to enrich the existing course offerings.

RESEARCH FOCUS

| Internet offline: resources for remote populations

For the past six years, Bibliothèques Sans Frontières has been working on technologies that bring digital content to populations disconnected from the Internet. The organization participated in the creation of the Internet Offline Consortium, which brings together more than twenty organizations, working together to develop shared content.

Technologies offer unprecedented ways to transmit, store and use information. Although more and more individuals and communities are benefiting from the opportunities offered by access to new technologies, many live in regions

where Internet access is scarce, insufficient or non-existent. This creates a digital divide that stops cultural, economic and social development, as well as access to education.

50% of the world's population does not have access to the Internet. In Africa, this number is 80%

More and more organizations and individuals are striving to build access to digital information where internet connectivity is lacking. While everyone works with the same goal, these actors are often isolated. It is rare today for them to share their experiences and technical advances: they often miss out on capitalization opportunities.

To respond to these challenges and find appropriate solutions, the library of the University of Arizona and Bibliothèques Sans Frontières, with the participation of

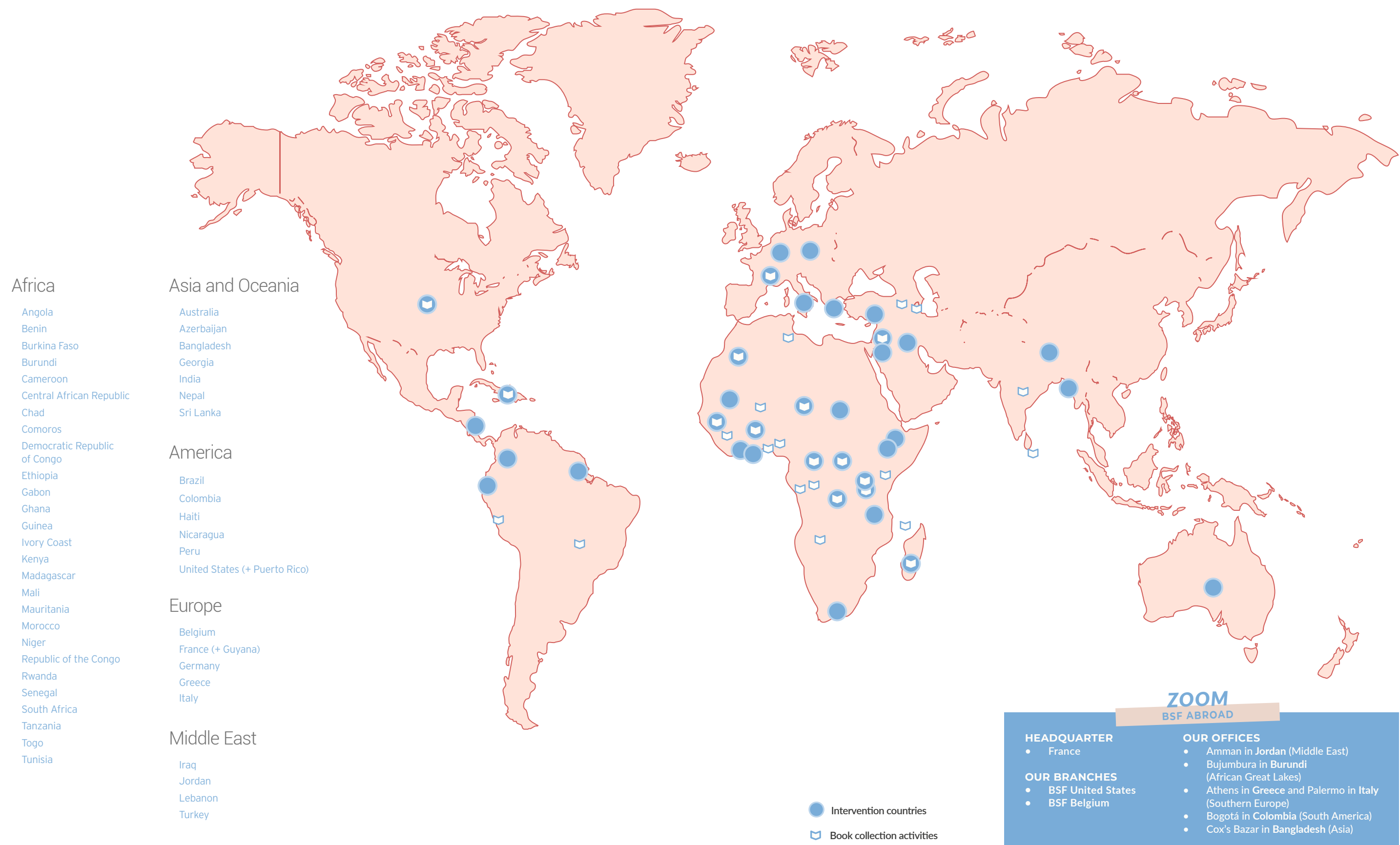
the International Federation of Library Associations (IFLA), organized an international summit in early 2018 at the university library of Tempe, Arizona. Thirty participants representing fifteen organizations attended the event.

O.L.I.P, WHAT IS IT ?

Initiated by Bibliothèques Sans Frontières and driven by the Internet Offline consortium, the OLIP platform allows users to access thousands of offline applications and resources via the browser on their smartphone, tablet or computer.



All around the world





Reinventing libraries to better comprehend the world

Virtual or physical, fixed or mobile, libraries give everyone tools to understand the world. Much more than a collection of books, they allow free access to new instruments of education, culture, information. Libraries also play a fundamental role for equal rights: they are places of discovery, social and cultural interaction and emancipation. They are the foundation of a society that is open to the world and carry within them the capacity to imagine the future.

Bibliothèques Sans Frontières always works closely with local actors. By creating innovative methodologies and tools, we are working to reinvent libraries, both in their form and mission, and in the way they are perceived and leveraged by the most vulnerable populations.

In France or the United States, in the Central African Republic or in Jordan, the projects set up with libraries, associations, and schools show the tremendous power that tools like the Ideas Box and the Ideas Cube have to make libraries accessible and to project them outside of their walls.

Europe

| France

SOCIAL LINKS AT THE HEART OF PRIORITY NEIGHBORHOODS

- **The ideas Box and Montpellier Méditerranée Métropole’s media library network**

Hosted by the directorate of Médiathèques and Montpellier Méditerranée Métropole in 2017, an Ideas Box facilitates daily access to socio-cultural and educational activities in the twelve priority neighborhoods of the city.

A team from the city’s various media libraries was trained and accompanied by Bibliothèques Sans Frontières to use the tool, allowing the implementation of events on subjects such as digital access.

- **Promoting the dynamism of associations in Bordeaux**

In 2017, through a call-for-projects, the Cultura Corporate Foundation wanted to make an Ideas Box available to Bordeaux associations. Four of them were nominated laureates: the Halle des Douves, the Diaconate of Bordeaux, the Académie YouNUs and CREA Aquitaine.

Through their complementary actions onsite, these four structures co-construct and regularly offer Bordeaux diversified activities as well as participatory digital workshops, allowing different audiences to meet. Every Wednesday and Thursday afternoon, in the associative coffee shop of the market of the Douves, several activities are put in place: introduction to coding for children, workshops with a group of people with disabilities, or even Makey-makey. Outside events also mobilized the Ideas Box during European Days of Heritage or Autism Day. One Friday morning a month, one of the Ideas Box modules is also installed on the front courtyard of the Capucins market to offer residents an opportunity to listen to testimonials about the Saint-Michel district.

- **The « Health precautions » Ideas Box in the agglomeration community of Boulonnais**

In 2017, the CNP Insurances Foundation and Bibliothèques Sans Frontières developed a themed Ideas Box aimed at reducing social inequalities linked to health: the Health Precautions Ideas Box. Provided to the Boulonnais agglomeration community following a call-for-projects from the communities, it promotes the implementation of disease prevention activities for children, adolescents and young adults.

Thanks to customized content and with the help of partners - media libraries, social centers, local mission, 2nd chance school - this Ideas Box allows the local youth to better understand and manage their everyday physical and emotional challenges, from addictions to sexual relations. The workshops also charged young people with creating content (video, plays) which was then presented to their peers. In 2019, the city of Sarcelles hosted the second Ideas Box Health Precautions.

- **An Ideas Box to reach new audiences in Roubaix**

Last summer, the Grand Plage media library acquired an Ideas Box to meet new audiences, including adults who are not using the media library, or also individuals whose first language is not French, to identify their needs and respond to them. The media library already has a library bus, the Zebra, which circulates in different parts of the city, but this resources is mostly intended for a young audience. By developing a network of partners that can host and co-animate the Ideas Box, the La Grand Plage team wants to make its services more visible to residents in priority neighborhoods.

The team also wants to meet the needs of new audiences, particularly regarding the fight against illiteracy.

- **An Ideas Box in the priority neighborhoods of North Amiens**

With the support of the General Commissariat for Territorial Equality, Amiens Métropole and the Hauts-de-France region, the Youth Directorate welcomed in 2018 an Ideas Box in the northern districts of Amiens. With the Toy Library, outside artistic and cultural activities, as well as digital workshops, are regularly organized for a young audience. Thanks to the facilitators and associations formed by Bibliothèques Sans Frontières, the objective is to promote social cohesion and exchange between the district’s residents.

- **An Ideas Box at the service of the Clermont Auvergne Métropole library network**

Last October, Clermont Auvergne Métropole received an Ideas Box that will serve the entire network of its libraries; a first team has already been trained to use it. Libraries can not only reach all audiences with this tool, but also reinforce their visibility, through cultural events and also through increased public recognition of development and construction projects, such as the early 2019 reopening (after a period of expansion) of the Alphonse Daudet library, or the upcoming Grande Bibliothèque project. With this fun and digital tool, the goal is to present an innovative and vibrant image of libraries, the content they offer, their services and their cultural actions.

LIBRARIES OF ISOLATED POPULATIONS IN RURAL TERRITORIES

- **Valuing the funds of the Direction of Public Reading in Loir-et-Cher**

In June 2018, as part of an initiative by the local government to promote reading among youth, the Loir-et-Cher department acquired an Ideas Box for the Blaisois - Pays de Chambord region. The Direction of Public Reading (DLP) has identified a dozen libraries motivated by the project, whose staff and volunteer teams wish to develop or consolidate diverse activities and partnerships with local actors and community members. The objective is also to promote the resources of the DLP with the network, including the digital tools.

Accompanied by BSF and the DLP team that trained to handle the Ideas Box, the partner structures - supported by volunteers in particular - set up off-site activities and workshops for audiences distanced from books and reading.

- **An Ideas Box to fight illiteracy with the Mots & Merveilles association**

Thanks to the support of Fondation Cultura, the Department of the North and the Fondation Crédit Agricole Hauts-de-France, the Mots et Merveilles association continues its efforts to raise awareness, prevent and detect illiterate public with the acquisition of an Ideas Box that traverses through the rural areas of South Avesnois and meets those most distanced from libraries, books, and reading.

Montpellier – Ideas Box launch – March 2018 © I.severac



• **An Ideas Box for Guiana Students**

Réseau Canopé, a Bibliothèques Sans Frontières partner since early 2018, has acquired two Ideas Box for its workshops in French Guiana and Auvergne Rhône Alpes. An editor of educational content for teachers, Canopé enhances its books, games and digital applications with the Ideas Box. In Guyana, for example, the mobile mediator team travels to the most isolated villages, such as Maripasoula or Camopi, to run workshops on books, reading and digital literacy with students from the region's schools.

RECEPTION AND INCLUSION OF REFUGEES AND COMMUNITIES LIVING UNDER PRECARIOUS CONDITIONS

• **Libraries in Samusocial Accommodation Structures**

Since 2016, thanks to the support of La Poste Foundation, Bibliothèques Sans Frontières and Samusocial of Paris have been creating library spaces in social hotels in Paris and in several Ile-de-France towns: Bibli'Hotels. Every day, more than 35,000 people - 11,000 families, 50% of them children - are accommodated in these places. Based on the demands and needs of residents, more than 12,000 books were selected and installed in thirty-eight social hotels and three shelters. Since 2018, the Samusocial of Paris has chosen to strengthen its cultural activities by encouraging volunteers to conduct reading workshops in about fifteen sites. Bibliothèques Sans Frontières supports the training and the follow-up of these volunteers by providing them workshop facilitation guides and online training modules.

• **My Book Bag: books to welcome**

Pilot project designed by Bibliothèques Sans Frontières, with the support of the École Alsacienne and in partnership with Samusocial of Paris and Emmaüs Solidarité, My Book Bag offers migrant children backpacks containing a selection of personalized books to welcome them to France and give them a taste for reading.

On the occasion of the 3rd Reading Night organized by the Ministry of Culture, 130 bagbacks were distributed to children hosted by the Samusocial of Paris and Emmaüs Solidarité at the Françoise Sagan library in Paris. These backpacks contain books donated by children attending École Alsacienne, new books and travel games. This welcome kit helps to (re)build frames of reference, support the learning of the language and the discovery of the host country, all while considering the value and importance of individual experiences and cultures.

Currently a pilot, this project aims to expand more widely within Paris and across France, in collaboration with public partners and public reading structures.

Paris – Reading night – My book bag



• **The integration of asylum seekers and refugees in Ivry-sur-Seine and Nanterre**

In the emergency accomodation centers Pierre Semard in Ivry and Jules Siegfried in Nanterre, the Ideas Box facilitates the integration of residents, asylum seekers and refugees, families and isolated men.

Thanks to the collaborative work of Bibliothèques Sans Frontières, the Aurore association, media libraries and local associations, each Ideas Box offers a set of resources to facilitate their integration. A dedicated team of facilitators offers educational and creative workshops to help them better understand the cultural codes of their host country, facilitate their language learning and strengthen their knowledge of access to rights, housing or to health.

• **Two Ideas Box for integration in Paris**

In 2016, the city of Paris acquired two Ideas Boxes under the Great Exclusion Pact. Since then, librarians in the capital regularly offer outside activities in shelters managed by the Paris Social Action Center (CASVP) or by partner associations, such as Emmaüs Solidarité or the Aurore Association. This project aims to strengthen the interactions between librarians and people living under precarious conditions in order to grow their awareness make them aware of the services offered by the public reading network.

During the Winter Emergency Plan, the city of Paris requisitioned gymnasiums to shelter homeless people. At the invitation of the CASVP, for a month, LWB proposed cultural activities and entertainment : every evening, about thirty shelter regulars and volunteers played board games, watched films and used them Ideas Box computers. The project was renewed from December 2018 to March 2019.

Ivry sur Seine – Cultural space



Paris – Winter Emergency Plan cultural center



Libération

An article from Anaïs Moran,
February 28th, 2019

THEY TESTIFY

« I spend my day outside, walking and counting every hour that separates me from the gym opening. Finding human warmth in the evening around a deck of cards is a bit of a reward. The moment of an evening, I'm in a bubble, I forget everything. It's stupid, but domino parties are taking care of my insomnia... »

Haqim, shelter regular

• **An Ideas Box with Immigrant Residents of Louvroil**

Since the summer of 2018, Mots et Merveilles runs an Ideas Box for asylum seekers housed in a reception and orientation center in Louvroil, managed by Adoma. Installed in the municipal library, the team of employees and volunteers use it to offer French as a foreign language (FLE) courses and socio-linguistic and cultural activities.

This Ideas Box aims to support the residents' integration and to promote their autonomy. From citizenship to access to rights, its use interrupts their everyday isolation and allows them to connect to the services of the library that hosts them.



focus
THE TOUR DE FRANCE
OF THE DIGITAL TRAVELERS

Since July 2018, thanks to the support of the FDJ Corporate Foundation, the Numerical Travelers have opened their large library during the fifty stages of the Tour de France, from district festivals to village squares, from coffee shops to municipal media libraries. They offer librarians and facilitators educational workshops tailored to the needs and questions of their audience.

« It is important to ensure no one falls behind in digital literacy. These skills are necessary for high-stakes aspects of everyday and professional life in France : to find the right training course, the right job, to find your way in the flux of information circulating around us, to participate in civic life, to build links, and to dream together.

In the old days, you had to be able to read and write. Today, education requires an additional building block: digital literacy. »

Jérémy Lachal, BSF CEO

Bordeaux – launch of The Digital Travelers program – July 2018



I Belgium

In Belgium, inequality in education is a huge challenge. Schools are struggling to reduce the gap in performance between students from different socioeconomic backgrounds. For example, 31% of 6th graders (in France: 6eme) are behind in school if they come from a disadvantaged background, against 12% for privileged students. This is all the more alarming as four out of ten children live below the poverty line in the Brussels-Capital Region.

It is necessary to provide concrete answers to teachers through teaching tools adapted to different learning contexts and student levels. In addition, the new provisions of the Pact for Excellence in Education aim to strengthen the quality of teaching by promoting, among other things, digital literacy as a tool for support and educational differentiation for teachers and students.

Thanks to its experience, Bibliothèques Sans Frontières has actively positioned itself in the world of education by offering the Khan Academy platform to French schools, homework schools, associations and libraries. Beyond the provision of resources in mathematics and science, its adaptation to the Belgian educational program, and the distribution of the platform to schools, Bibliothèques Sans Frontières offers free and personalized support to different users. In 2018, more than 250,000 users used Khan Academy in Belgium, and we trained 300 teachers, educators and educational advisers. Our goal is to double the number of platform users by 2021.

Beyond strengthening basic skills, digital literacy is also a very important consideration. The Digital Strategy for Education of the Wallonia-Brussels Federation (FWB) foresees the learning of digital skills from 2020 onwards, in a progressive way through different school levels. The first students to benefit from this program will finish school in 2032!

Teachers themselves lack training on these subjects. 46% of them have never been trained in the use of digital tools and resources at school, 23% have never received digital training in their career. At the same time, 60% of Belgians know little or nothing about online security and 56% of FWB teachers regret that students lack critical thinking skills concerning information found on the Internet.

To respond to these needs, Bibliothèques Sans Frontières has developed the Cyber Hero educational kit that expands and deepens the activities of Digital Travelers for 9-14 year-olds specifically regarding cybersecurity and digital citizenship. Training has also been given in schools since January 2019. 20,000 students and 400 educators will be trained under this program.

Belgium – Inauguration © Christophe Bustin



THEY TESTIFY

« I just wanted to tell you that I received my final grades today and I did not have any difficulties with math. This is the first time this has happened to me and I wanted to thank you for giving me a second chance to succeed. Thanks to Khan Academy, I made great progress. »

Lina, second-year middle school student

JULY 28 TH, 2018

Profil Ansou, young senegalese in Palermo: «this library is a bit like life»

« They are not victims. They have crossed a continent on foot, speak five or six languages, have very strong projects and are full of resources. It's very rare in Europe, to find people at age eighteen so motivated and looking to the future... »

Alessandra Sciorba, engaged in Palermo

Senegal, Mali, Burkina Faso, Niger, Libya, Italy: Ansou's journey lasted five years. Five years during which he held various minor jobs, masonry in particular. Five years from which he was detained for six months in a Libyan prison or worked «for an old man, free of charge, in exchange for a bed». Five years during which he never really projected himself towards the future.

Ansou is only nineteen years old. Young and already aged. Last September, he landed in Sicily, alone. And suddenly - Italian lessons, meetings at the library. In the shade of a pine tree, seated against a low stone wall, he describes the essential role of the Ideas Box in his integration to Palermo.

« Very few Sicilians see us as thieves, drug sellers or prostitutes. We are so lucky, I know it's not the same everywhere in Europe, starting with Italy. When you arrive in a foreign country, language is the first thing you have to learn. It's what allows you to integrate and to find a job. In Palermo, if you do not speak Italian, it's very difficult. And above all, you have to study to be able to communicate with the inhabitants, to know the region, the culture and the city in which you are. »



In March 2018, Bibliothèques Sans Frontières set up its first Ideas Box in Sicily, in partnership with the Ministry of Culture and the Palermo City Council. The goal? To work with different local actors to promote the integration of exiled youth; digital tools, board games and selected books from the Ideas Box allow individuals to learn Italian or write cover letters, for example. Four months later, it gathers about twenty young migrants every day, mainly Guineans, Gambians and Burkinabé. The projects are multiplying: workshops on the representation of migrants in the European press, the production of a short film and the creation of a tourist map of Palermo.

Led by a team from Bibliothèques Sans Frontières - Federica, Silvia, Ousman and Chiara - the Ideas Box is located in the heart of the rehabilitated sector Cantieri Culturali della Ziza where, among others, actors such as the Institut Français, the Goethe Institute, the Academy of Fine Arts, and the only public cinema in the city are also present.

« I met my friend Ousman playing soccer, not long after I arrived in Palermo. Since April, he is an activity facilitator at the library: it is thanks to him that I am here. I remember my first day here, I was a calm. I watched a lot. One day, two days, then three. I come now every day, I invest myself in every activity: if I'm not there, it's because I'm sick.

Ever since I started coming to this library, I have mostly improved my Italian. Many do not believe me when I tell them that I have been in Palermo for only ten months. Some of my friends have been here for two years and speak less well than me. Most of them make more than one hour of bus to come. I have also learned to use a computer. I knew, of course, how to visit YouTube, but I did not know how to write a text.

I have seen libraries in Palermo, but this one is unique. Above all because it is for everyone: it is not only for Italians, but also for young people and migrants. Further, it's up to you to choose what you want to do. Nobody will force your hand. This library is a bit like life: sometimes you want to learn and work, sometimes you just want to laugh with your friends. This library helped me a lot.

Thanks to it, I have formed new relationships that I never thought I would have. It's an open place that marks no differences. We are all equal here: Gambians, Guineans, Ivorians, Senegalese, Cameroonians, Nigerians, Malians... When we play together, there are no more nationalities!

In Senegal, libraries are so different. First of all, you won't see this kind of equipment, like computers. And then if you borrow a book, you have to pay. Here it's free. I would like to have this kind of library in my country. So many people want to study but do not have the opportunity. These libraries should be opened everywhere.

I stopped school at 12 years old. Today, I just want to study to be a cultural mediator, and why not work with you. I would like to make life easier for people, to convince them to come to the library to learn, to please them. To arouse their curiosity and their interest. You helped me do a lot of things. And when someone helps you, you want to thank them in return. »

Sicily, the gateway to Italy, concentrates 62% of migrant arrivals in the country even though it has an unemployment rate of nearly 60% among young people. With the Dublin agreements, the restoration of border controls and the end of the relocation program, thousands of migrants are now stuck in Italy.

However, Leoluca Orlando, the mayor of Palermo, despite the firm and populist stance of the Italian interior minister Matteo Salvini, tirelessly opposes this rhetoric. Two weeks ago, the Society magazine testified: «If you ask me how many migrants there are in the city of Palermo, I will not answer you 80 000. I'll answer that there are none. We do not distinguish between Palermitans who were born here and Palermitans who arrived after their birth. [...] With the presence of these new inhabitants, Palermo resembles what it was at the beginning of the 10th century, at the best of its glory, a time when we could hear all languages of the world on the market square. This is now possible once more. »

FOR MORE INFORMATIONS : WWW.BIBLIOSANSFRONTIERES.ORG/ACTUALITES

SEPTEMBER 12TH, 2018

Documentary

« Illiteracy is silent »

« It's important to talk about illiteracy. The more we talk about it, the more taboos will be lifted, the more people will realize that they are not alone in this situation and the more they will be aware of the answers that exist. »
Caroll Weidich

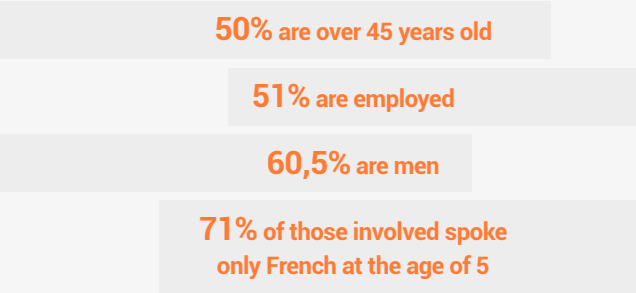
2,5 Million. That is the number of people who are currently illiterate in France, meaning 7% of educated individuals between ages 18 and 65. Decreed as a major national cause in 2013, the fight against illiteracy is increasingly mobilizing public authorities, businesses and associations.

Among them is the Mots & Merveilles association, with which Bibliothèques Sans Frontières collaborates in the north of France, around Aulnoye-Aymeries, to approach new inhabitants of the mainly-affected rural areas with the Ideas Box.

Meeting with Caroll Weidich, director of the association.

An obscure subject, invisible or even ignored, illiteracy concerns people who were educated in France but who have not yet mastered writing, reading and simple calculation operations. Not to be confused with analphabetism, concerning people who have never been to school.

Among the multiple social causes of illiteracy, we notably list the socio-economic environment, the family environment or the inappropriately-paced teaching methods. In a few numbers:



Daily difficulties are numerous: orienting oneself on a map, ordering at a restaurant, withdrawing money from an ATM, going shopping, knowing one's own birthday or age, sending emails.. Social and professional integration are very difficult, especially with the digital transition, changes in the world of work and the dematerialization of administrative services. Moreover, a lot of people are pushed towards greater autonomy.

Very often, shamefully, the people involved then use circumvention strategies: forgetting their glasses, wrist pain, or something similar.

« Illiteracy is silent. When you have this difficulty, you do not speak much, you hide it. This is a reality: you say more easily 'I'm bad at math' or 'I do not know how to do computer science' than 'I don't know how to read or write' .»

Hence the importance of setting up campaigns to raise awareness about illiteracy among bridging actors, such as job centers, teachers, social workers and doctors.

« Some patients do not know how to read the prescription, for example. Once spotted, they are then referred by the health staff to Mots & Merveilles. We also do a lot of work in place for children. In nursery schools for example, volunteers bring a trunk of books for individual readings. Sometimes their parents come to see us. »

With 17 employees and 291 volunteers, the association Mots & Merveilles is present in seven municipalities of Sambre-Avesnois. In 2017, 754 people were supported, including 678 adults.

« For some individuals, a book is a discovery, for others it is an object of fear. The profiles of people with illiteracy are many: if there were only one profile, there would be a solution and illiteracy would no longer exist.

I recently met a father who told me: 'When my son comes home from school, I put his book on top of the fridge so that he does not damage it'. Another mother, Marie-Agnes, had her daughter copy dictionary pages and books when she was little, because she absolutely did not want her

daughter to be like her. Some are afraid that their children will learn to read and write because they shift into the other world... »

« It is easier to say 'I'm bad at math' than say 'I don't know how to read or write'. »

For ten years, Mots & Merveilles has multiplied its fields of action: prevention from an early age, individual accompaniment of adults and children, training of volunteers and artistic workshops.

« Going to the theater is not just a cultural outing. We work ahead of the game: What is the theme of the show? What is the history of the place? How to get there ? What are the codes? They do not know the etiquette of encores, for example. These exchanges are punctuated by internet research and writings. Above all, they express themselves: oral expression is essential to combat illiteracy. The more you enrich your vocabulary, the better you are able to understand what you are reading. They have a very limited vocabulary, so we must put meaning in learning. For many, reading and writing is communicating with the administration. If they do not understand the mail they receive, it can push them away. Hence the importance of establishing cultural actions, allowing them to access pleasure. »

In the Hauts-de-France, illiteracy affects more than one in ten people. That's twice as much as the French average. Thanks to the support of the Department of the North, the Fondation Cultura and the Fondation Crédit Agricole, the Mots & Merveilles association hosted this summer an Ideas Box to reach out to the public in rural areas and to do prevention and detection work.

« In rural areas, the public is not mobile. The Ideas Box will allow us to approach the inhabitants that we are usually difficult to reach, especially through digital means. This one can obviously be scary but it is not a shame not to master it. To know neither to read nor to write is: it is lived like a failure, a taboo, a burden.

Digital resources allow us to reach more people, since it's easier to express interest in learning to use them. This gateway allows learners to then work on mastering basic knowledge along the way. »

FOR MORE INFORMATIONS : WWW.BIBLIOSANSFRONTIERES.ORG/ACTUALITES

America

| Italy

• For the integration of young migrants in Palermo

In March 2018, Bibliothèques Sans Frontières installed an Ideas Box in Sicily, in partnership with the Ministry of Culture and the Palermo City Council. Our objective is to work with different local actors to promote the integration of young migrants; the digital tools, board games and books selected for the Ideas Box can help them learn Italian or look for a job.

Every day, it brings together about twenty young migrants, mainly Guineans, Gambians and Burkinabé. The projects are multiplying: workshops on the representation of migrants in the European press, the production of a short film and the creation of a tourist map of Palermo.

Led by a team from Bibliothèques Sans Frontières, the Ideas Box is located in the heart of the rehabilitated industrial site Cantieri Culturali della Ziza, where, among others, actors such as the Institut Français, the Goethe Institute, the Academy of Fine Arts, and the only public cinema in the city are also present.



Italy – Workshop with young migrants with the Ideas Box in Palermo

| Greece

• A multilingual space for refugees and Greek citizens

In June 2018, Bibliothèques Sans Frontières and the Jesuit Refugee Service (JRS) designed a program to help asylum seekers and migrants at the JRS Victoria Day Center in Athens. This one-year project aims to remove barriers related to language, culture, and the local environment to combat the loneliness and inactivity of young migrants. The objective is also to encourage them to take part in building their new lives and to encourage their inclusion in the host country.

Thanks to the Ideas Box, around 30 people, adults and children, access free books and computers every day, learn basic subjects – such as languages, science and computers – and take part in résumé-writing or awareness workshops.



Storing the Ideas Box the end of the day

| United States

• After Hurricane Maria, an Ideas Box in Puerto Rico

In 2017, Hurricane Maria violently struck the island of Puerto Rico, killing nearly 3,000 people and destroying thousands of homes, hospitals and public buildings. Bibliothèques Sans Frontières conducted an exploratory mission to evaluate the situation and the damages on the ground. Thanks to this and with the help of island locals, small businesses and local associations, we have installed an Ideas Box in two communities.

The Ideas Box equipped the community with the resources and tools they needed to rebuild after the storm, and quickly became the place where individuals could borrow power tools to repair broken furniture or find accompaniment and support for administrative processes. Workshops are also offered regularly, around several subjects: virtual reality, social entrepreneurship, environmentalism and 3D printing. In providing access to information and essential services, the Ideas Box reinforces both the social bonds between Puerto Ricans and their resilience.

• Wash & Learn: transforming laundromats into libraries

In 2016, Bibliothèques Sans Frontières created the Wash & Learn program, which aims to transform the country's laundromats into libraries. This initiative allows underserved residents to access a number of books and digital resources – online courses, ebooks, videos – by equipping laundromats with laptops and tablets. Three years later, several cities have already hosted the initiative, such as Detroit, Baltimore, San Antonio, and others.

In Baltimore, the program focuses particularly on digital education: from access to online tools to the skills needed

to use them. The objective: for members to become well-informed, engaged members of an increasingly digital society.

• Legal Literacy: supporting people in their legal proceedings

In 2017, Bibliothèques Sans Frontières launched the Legal Literacy initiative, a program to support people in their legal proceedings in schools, community centers or churches. In partnership with libraries and associations, we have gathered, simplified and made available legal resources according to the needs and concerns of different communities. This program is available in Washington DC, Providence and other cities in the United States.

Puerto Rico – Virtual reality workshop in La Perla – August 2018



“ THEY TESTIFY

« The neighborhood is struggling to make ends meet. The families that live in the surrounding blocks have been struggling for years. In the building next door, many have no internet or computers.

Many of them have never been to the public library. Before, the children were bored and hung around the neighborhood. Now they read and use computers! »

Justin Johanon, manager of the Fit and Fold laundry in Detroit

Asia

| Nepal

- **«Library for Batase»: an Ideas Cube to fight against human trafficking**

In Nepal, the lack of access to information and education, illiteracy and poverty are the biggest causes of human trafficking because they create vulnerability to misinformation and manipulation. That's why, since 2017, Bibliothèques Sans Frontières has accompanied a group of fourteen volunteer students from the University of Canberra in the construction of the first library in Batase, a remote village in the country.

In December 2018, during the inauguration of the library, users were all trained in the use of the Ideas Cube, which includes ebooks in Nepali and English, math exercises and languages classes. Videos were also selected to raise awareness among the villagers about the human trafficking problem and its consequences.

In addition to a weekly cinema session, there are also workshops in the Batase library (on hygiene, sports, writing), film shoots with tablets, and games to encourage group activities that include the presence of young children facing illiteracy. Since the Ideas Box program began, several residents have volunteered to take turns with daily setup until a trained librarian arrives.



Nepal – Volunteers of Batase Library – Dec 2018



THEY TESTIFY

« In Batase, there is no access to the Internet or to newspapers. The closest library to the village is located in Kathmandu, reachable by two days of hiking. Thanks to the Ideas Cube, the Batase library now provides a Wi-Fi connection without need for Internet access. We can find videos to raise awareness among the villagers about the human trafficking problem and its consequences.

Since textbooks are not enough, the library also has a thousand books in Nepali and English, as well as 45,000 ebooks for us to connect to the world. It's a safe place to read, learn, share and dream. »

Christina Lee, Australian student in charge of the project

Africa

| Madagascar, South Africa & Mauritania

- **Alliance 3.0: Ideas Cube in French Alliances**

Since the summer of 2017, Bibliothèques Sans Frontières has been working in collaboration with the Alliance Française Foundation to boost the Alliance Française's Malagasy, Mauritanian and South African media library networks and thus facilitate the learning of French. In the fall of 2017, our team installed Ideas Cube kits within these three networks and trained the corresponding facilitators.

Since then, these three Alliance Française networks have been organizing dozens of activities per month, inspired by the content BSF selected for the Ideas Cube. Besides language-learning activities, some sites offer other kinds of programming, including offsite events. That is the case of the Alliance Française of Antsirabe, which contributed to a university forum geared towards professional preparation for young people.

Also, the Foundation has created a best practices community to connect the three networks and BSF, which accompanies them in the implementation of their activities and provides them with technical support when it is necessary. This community allows them to share their experiences and discuss activities; it is today proof of the progressive and certain appropriation of the device by the three Alliance Française networks.

The Alliance 3.0 project, supported by the Government of the Principality of Monaco, will continue in 2019.

- **Digital media libraries within the Alliance Française**

Since 2017, Bibliothèques Sans Frontières has been working in collaboration with the Alliance Française of Bangui, the Central African agency for training and employment (ACFPE), as well as the Ministry of Elementary, Secondary, and Literacy Education. The objectives of these structures are different: for one thing, they aim to increase Bangui's cultural offerings; for another, they seek to facilitate integration into the professional world for young Central Africans; and lastly, to improve the quality of elementary education nationwide.

In two years, we have installed Ideas Cube kits in the Bangui Alliance Française, in the ACFPE (also located in Bangui) and in the regional pedagogical centers (CPR) - which train the teachers of tomorrow - attached to the Ministry. For each type of structure, BSF selected different kinds of content, depending on the needs and profiles of their users.

Official pedagogical sheets that constitute the teacher's course material have been added to the CPR Ideas Cube. In a context where paper resources are scarce and approximately 3/4 of teachers are parents, the Ideas Cube makes sense. By 2019, the country's last four CPRs will be equipped with them, to improve the quality of education on a wider scale. A final evaluation of the project has been scheduled for Spring 2020, and a report of the project and its impacts will be produced.

Madagascar – Training at the Alliance Française of Tananarive – Dec 2018



Mauritania – Co-construction and mediation training in Nouakchott – Nov 2018



| Senegal

- **Promote exchanges between students from Chevreuse and Saint-Louis**

In 2017, the public interest group «Yvelines International Cooperation and Development» (YCID) asked Bibliothèques Sans Frontières to contribute to the development of exchanges, thanks to the Ideas Cube, between the students of the Telemaque Sow college located in Saint-Louis in Senegal and those of Pierre de Coubertin College in Chevreuse, France.

Until now, the exchanges between those students were carried out via postal mail, which limited their quantity and frequency. Thanks to the Ideas Cube and with the help of the teachers involved from both institutions, Bibliothèques Sans Frontières selected content in early 2018 around specific themes, including racism and discrimination, which French and Senegalese students have discussed throughout the year.

Thanks to a particular configuration of the Ideas Cube and the creation of an adapted exchange platform, teachers and students from both countries were also able to exchange course materials, exams and daily pictures. In Saint-Louis, hundreds of teaching resources adapted to college learning enable teachers - trained at Ideas Cube in January 2018 - to diversify and enrich their courses, thus improving the quality of teaching given to students.

The second part of this project is to consider the local manufacturing of the Ideas Cube by the technical school of Anèho, Togo, paired with the technical school of Versailles. For this, an expert from LWB, accompanied by two French interns, visited the site in June 2018 to identify potential local suppliers, technical skills within the school, the production environment and the material transportation to and from the high school. Following this visit, we submitted to YCID and Anèho High School a study report which will serve as a basis, in 2019, to two HEC students who will continue this feasibility study directly from Togo.

- **A community library in Thilogne**

In 2018, with funding from the Yvelines Department in France, Bibliothèques Sans Frontières helped Running for Africa set up a community library in Thilogne, in eastern Senegal.

After a diagnostic study carried out in March 2018 to identify the local needs in terms of languages and thematics as well as the profiles of the library's future users and facilitators, we have developed a selection of thousands of resources, both physical and also digital within an Ideas Cube. To enable facilitators to lead the library, welcome audiences and create activities from these resources, LWB provided library science training in October. The library was inaugurated and presented to the authorities and inhabitants of Thilogne in December.

Senegal – Comunity library in Thilogne





Bangladesh - Shamlapur Camp - Oct 2018

Strengthening capabilities in crises and after conflicts

When a disaster or conflict occurs, the focus of aid is naturally on food, care, shelter and clothing. Once an answer to these vital needs has been provided, it is essential that affected populations can reconnect with the world, resist boredom, find the resources to grow their resilience and prepare for the future.

Since its 2010 activities in Haiti, Bibliothèques Sans Frontières has continued to intervene on humanitarian emergency grounds by acting for a better consideration of the intellectual needs of populations in danger. With the help of many partners, we create programs to strengthen formal and informal education, protection and psychosocial support. By empowering the most vulnerable people to build solutions to the problems they face, we advocate for an approach centered on the end-user and the reinforcement of their capabilities.

Culture is a great lever for peace and reconciliation: a pillar for society. Across all the refugee camps we work in, from Bangladesh to Tanzania, libraries are relieving tensions between refugees and host populations.

Asia

| Bangladesh

Libraries in Rohingya Refugee Camps

The district of Cox's Bazar in Bangladesh saw the arrival of nearly 700,000 Rohingya refugees in 2017, a Muslim minority discriminated against in Myanmar for several decades. The majority of these refugees are now concentrated in Kutupalong camp, a town with wooden and bamboo shelters, where the literacy rate does not reach 40%.

In early 2019, Bibliothèques Sans Frontières and its partners, the International Office for Migration (IOM) and the Danish Refugee Council (DRC), set up 10 Ideas Cube and five Ideas Box in the Cox's Bazar district (four in Rohingya refugee camps, another near surrounding host communities). Before their arrival, several workshops had already been set up in centers for 500 Rohingya teenagers who were unable to go to school and had very few places to meet. The workshops included activities such as making an interactive map of the camp's different services or collecting traditional Rohingya stories. Nearly 300 people were also consulted on their desires, activity ideas, and feedback on the proposed content and equipment.

These libraries, both physical and digital, provide an opportunity for refugees and local people to inform themselves, to play with and learn about digital tools, tablets and computers. To approach those who do not attend the community spaces, our team also moves with Ideas Cube, whose offline content exclusively in Burmese, Rohingya and English have been specially selected by our team for these camps: movies, music and books without text.



THEY TESTIFY

« During an activity in the camp, some Rohingyas had to imagine and draw their ideal community space. The drawings may be different, but all are on the essentials: computers, kitchen areas, badminton courts and TV rooms! Women have drawn a lot of flowers, inspired by traditional embroidery.

Some of them did not stop drawing: I had to come back the next day because they did not want to drop their pencils. This activity created a strong drive to overcome between people who did not know each other: they imagined together a place of life, not thinking of just their desires but those of the community. »

Anna Soravito, consultant

Bangladesh – Needs assessment meeting in the Shamlapur camp – Oct 2018



Middle East

| Jordan

Accompanying refugee youth outside camps

In Jordan, 80% of refugees live in urban and peri-urban areas of the country, far from the camps. It is in this context that Bibliothèques Sans Frontières and the Danish Refugee Council (DRC) have worked to improve the protection services offered to these extremely isolated populations in the southern regions. From August to November 2018, six Ideas Cube were installed around Ma'an and Karak; they help reinforce activities proposed by the mobile protection units of DRC, especially in the case of the educational and personal expression applications installed on the tablets. According to the DRC team, the arrival of the Ideas Cube has only reinforced the commitment and motivation of the teams and participants in the workshops.

New ways to learn for out-of-school children

In September 2018, Bibliothèques Sans Frontières and the NGO Jordanian Hashemite Fund for Human Development (JOHUD) teamed up to set up an Ideas Box in the center of Marka in eastern Amman. This informal education center, accredited by the Ministry of Education, welcomes more than 300 out-of-school children and adolescents - the majority of whom are urban refugees.

Every day, these students meet to participate in workshops designed by our team and teachers, which strengthen the courses and activities of the center.

Since the arrival of the mobile media library, our team has trained several activity facilitators at the center and collaborated with teachers, leading them to think about new learning methods. Besides these collaborators, who integrate the tools and resources within their courses, the Ideas Box has also allowed young people to set up clubs, including a science club and another dedicated to comic book writing and the creation of short animated films.

Regularly, our team organizes discussion sessions with the students and teachers of the center to collect their feedback and their needs, in order to improve the workshops.



Jordan – Azraq camp – March 2018



THEY TESTIFY

« With the Ideas Box, we want to show students and teachers that there are new, interactive and dynamic ways to learn and teach.

Those who did not initially show any interest in the Ideas Box are now investing more and more. For example, Ayan, one of the students, would disturb his classmates during the workshops. Then one day, during a crafting activity where everyone had to create a pop-up card, we all watched him: he was very quiet, anxious to do well and be available to others. It was like he'd become a new person. Since then, we've realized he prefers to work alone than to sit down and listen to the teacher. The JOHUD team is now much more attentive to including him in crafting workshops. »

Narjis, IT manager and trainer at BSF

| Lebanon

- **An Ideas Box in a Palestinian refugee camp**

In the Palestinian refugee camp of Ein El Hilwe in Saïda, southern Lebanon, Bibliothèques Sans Frontières and the International Committee of the Red Cross (ICRC) installed an Ideas Box in February 2018. It is located in the cultural and educational center of Alwan, open to all children, whatever their affiliations - this, in an extremely divided camp and in an unstable and tense context.

The activities organized with the Ideas Box have reached more than 2,000 children and adults. Initially conceived to strengthen the informal education programs held at the center, the reach of the Ideas Box quickly increased. Today, it allows nearby kindergarten groups to come enjoy its games and books every week. A women's association meets around the Ideas Box for knitting and embroidery sessions, and groups of young people take photography lessons.

| Iraq

- **An Ideas Box for children's psychosocial well-being**

In the Hamam el Halil camp, home to several thousands of internally displaced persons who fled the violence and occupation of Mosul by the Islamic State, Bibliothèques Sans Frontières and Oxfam Iraq have joined forces to improve community wellbeing and access to children's education by providing psychosocial support.

Supervised by a group of adult volunteers, participants can enjoy the Ideas Box and a secure space to rebuild, learn, express, play, and participate in cultural activities such as theater, photography or dance.

- **A center for women in Mosul**

In April 2018, Bibliothèques Sans Frontières and Human Appeal opened a women's center in western Mosul, which hosts around 150 people a day, including 30 children. Often illiterate, these women are mostly family heads - their husbands and brothers having died in conflict - and for many suspected, rightly or wrongly, to be affiliated with the Islamic State.

We regularly offer them Arabic and English lessons, so that they can in turn help their children secure an education, or computer and sewing classes so they can generate their own income. Adolescent girls can also participate in art therapy workshops, including painting. To make it easier for these women to attend classes, a children's area is also available.

Iraq - Ideas Box training with Oxfam - Oct 2017 ©Abbie Trayler-Smith



South America

| Colombia

- **An Ideas Box with Venezuelan children and adolescents**

In Arauca Department, Arauquita, Bibliothèques Sans Frontières and Save the Children are helping more than 700 Venezuelan children and adolescents. Strategically located on the Venezuelan border, we provide them support and access to quality educational content as soon as they arrive in Colombia.

The goal: to work towards positive cohabitation between refugees from the Arauca region, the local community, and Colombia people displaced by the civil war. In order for children to live in secure spaces, we have created the «Friendly Spaces», places where they can play and read using locally-customized Ideas Box content. Everyone can of course access these places without restriction, to share and exchange information and life experiences.

- **Culture to build peace**

Since the 1960s, Colombia has been facing an armed conflict, notably between the government and the Revolutionary Armed Forces of Colombia, the FARC. In 2016, a peace agreement was finally signed between the government of President Juan Manuel Santos - Nobel Peace Prize - and the veterans. They put an end to half a century of civil war that left more than 6.9 million displaced, 266 396 dead and 60 630 missing. To make the agreement effective and fight the inequalities that fueled the conflict, the government is betting on culture as a central element of national reconciliation.

In partnership with the National Library of Colombia, twenty Ideas Box have been set up in demobilization and transition zones, where the guerrillas have now laid down their arms to reintegrate society. By creating meeting spaces, these libraries helped initiate the peace process by encouraging exchanges and restoring trust between affected communities. In 2018, the twenty Ideas Boxes were transferred to municipalities; today they are led by community librarians, who have been trained by our team and staff at the National Library of Colombia.

An evaluation of the project was carried out: it emphasizes the strong involvement of the communities in the handling of the libraries and associated cultural events, the restoration of trust between community members and the peaceful resolution of the various conflicts. It further found that, the leadership and empowerment index for library users is 31% higher than for people who do not have access to these services.

Colombia - La Carmelita Puerto Asis - July 2018



THEY TESTIFY

« The Santa Maria Library has created and re-created trust between people. In just one year, we have seen impressive changes, especially with children. The seeds we planted at home are already bearing fruit! For them, the library is a second home and the librarian a second mother. »

Walter, active member of the Group of Friends of the Library in Santa Maria

Africa

| Burundi

• Ideas Box for the street children of Ngozi

With the support of the Monegasque Cooperation and in partnership with the local associations Giriyuja and OIDEB, Bibliothèques Sans Frontières has installed two Ideas Boxes in two reception centers for children living on the street: «Football for Hope» in Bujumbura in September 2017 and the «Drop-In Center» of Ngozi in March 2018.

The positive impact of the Ideas Box as a psychosocial tool exceeded our initial expectations, with tangible impact on literacy and vocational training for more than 800 street children and young adults who visit the centers regularly.

• Ideas Cube in Peace Schools and Youth Centers in Bujumbura

In Burundi, school teachers suffer from a lack of training and access to quality teaching tools, to the detriment of the quality of their teaching and indirectly the learning of students.

After initiating a pilot project with UNICEF in June 2016, Bibliothèques Sans Frontières installed six new Ideas Cube in 2017 in three schools of peace and three youth centers in Bujumbura within a consortium composed of Handicap

International and Play International, where more than 300 students and teachers benefit from access to customized content.

• Specific content in fourteen vocational training centers

With the help of ENABEL, the Belgian federal government's development agency, Bibliothèques Sans Frontières supports the professionalization of vocational training through new technologies, thus seeking to strengthen the empowerment of young adults. To this end, the association has set up Ideas Boxes in fourteen Vocational Training in the country - whose customized content specific to the local context and to each center is dedicated to more than twenty sectors of trades.

In order to ensure the sustainability of the project and the revitalization of the CEMs, we have trained the staff of these centers in the use of the tool - from its operation to the cultural mediation - and they are now able to autonomously plan training sessions, animation and training with young people.

Burundi – Ideas Box deployed outside in Isare – Sept 2018 @Astrid Bellon



THEY TESTIFY

« Before the arrival of the Ideas Box, at school, I had an acceptable grade point average. Then I started coming weekly to practice Math and English. Thanks to this library, I managed to be among the best students in the class. This year, I hope to finish first! »
Bosco, a Burundian refugee

| Tanzania

• Accompanying refugees in camps and schools

In Tanzania, some 320,000 refugees - mainly from Burundi and the Democratic Republic of the Congo - live the Nyarugusu, Nduta and Mtendeli camps in the Kigoma region. In each of them, an Ideas Box was set up with Save the Children and Plan International, whose teams were trained in its functionality and implementation.

These mobile libraries allow young teens to learn, play and create again. Thanks to the help of the facilitators, two skits were for example devised by the teenagers around the themes of school dropout and behavior at school. While some prefer reading workshops in the Ideas Box - where they can find tales and legends in their local language, Kirundi - others want to learn how to use computers to better control software. Finally, some also come to simply review their courses and prepare for their exams.

| Rwanda

• For a better inclusion of Congolese refugees

On the Nyabiheke camp, Bibliothèques Sans Frontières, Handicap International (Humanity and Inclusion) and the Direction Générale du Développement joined forces to strengthen the inclusion of and access to services for Congolese refugees and host communities, which were suffering from some psychological disorders.

Thanks to the Ideas Box, awareness-raising activities on disability and mental health have been regularly carried out. The main objective: to empower users through the acquisition of fundamental skills, so they may have a better chance of continuing their academic and professional training.

Tanzania – Information meeting in Mtendeli camp – Sept 2018





OUR UNIQUE APPROACH

Together we are go further

We are proud to have helped change the lives of more than 6 million people across 50 countries in the past 12 years. With 70 employees, our partners and the help of many volunteers around the world, we are able to bring forth resources that meet the needs of the right people, at community needs..

Bibliothèques Sans Frontières is not an organization like the others: we work at the intersection of a humanitarian NGO, intervening in the most difficult situations, and a social enterprise that accompanies States and local institutions in the diffusion of knowledge about the community.

This diversity of actions is our strength and pushes us every day to innovate in order to give everyone the ability to be free, autonomous and to make decisions that correspond to their aspirations.

| Bibliothèques Sans Frontières abroad

Since 2007, the organization has significantly structured its international network:

INTERNATIONAL NETWORK ASSOCIATIONS

The American association Bibliothèques Sans Frontières now has five employees, a very active board of directors and many volunteers who support their actions.

Created in 2017, the Belgian association also has five employees: it focuses today on the development of Khan Academy programs, Cyber Heros and Digital Travelers but also on the representation of the organization in the European Union.

REGIONAL OFFICES

Bibliothèques Sans Frontières has moved considerably closer to its intervention areas by creating regional offices in recent years:

- Amman office in Jordan for the Middle East region.
- Burundi Bujumbura Office for Africa Great Lakes Region / East Africa.
- Athens office in Greece and Palermo in Italy for the Southern Europe region.
- Bogotá office in Colombia for the Latin America region.

FRENCH OFFICES

As part of the Digital Travelers program, and with the support of the Fondation Française des Jeux (FDJ), BSF has opened four additional offices in France in 2017: in Lille, Nancy, Marseille and Bordeaux. These offices enable us to consolidate our local presence and to establish ever more partnerships with local stakeholders.

| Engaged teams

Bibliothèques Sans Frontières now has 70 employees around the world. To ensure their well-being and good working conditions on a daily basis, the establishment of a Social and Economic Committee (SSC) was anticipated in 2018, with the election of its members. An employee consultation will be held in 2019 and will serve as a roadmap throughout the year.

In addition, we are committed to encouraging civic engagement by regularly welcoming and accompanying volunteers in civic service, particularly on functionality and implementation, the creation of activity sheets and Ideas Box activities in the field. Lastly, since 2017, Bibliothèques Sans Frontières has also been calling on skills sponsorship, a mechanism that enables a company to make some of its collaborators available to an association as volunteers. Four employees at the end of their careers recently joined our teams thusly: this device satisfies us fully and will be extended in 2019.



focus EMILY MORTIMER, OUR NEW AMBASSADOR

Anglo-american actress and scriptwriter Emily Mortimer has worked in major productions and films such as Match Point by Woody Allen, Shutter Island by Martin Scorsese, The Bookshop, Mary Poppins Returns, Lars and the Real Girl with Ryan Gosling, or The Kid with Bruce Willis. In a video shared on social media for the World Refugee Day, Emily Mortimer announced her support.



« I encourage everyone to donate to and support Libraries Without Borders so that more kids and families can have more access to the education and information they deserve. »

| A reliable network of volunteers

Our teams are supported in their work by volunteers intervening on various projects of the association, or during events like the Gala Dinner. Some are Numerical Travelers trainers, others accompany teams on the field during Ideas Box events. More than 60 volunteers also regularly help the team of Épône, as part of the collecting and sorting of books. Finally, volunteers also carry out translation, training and help us in the selection of project content.



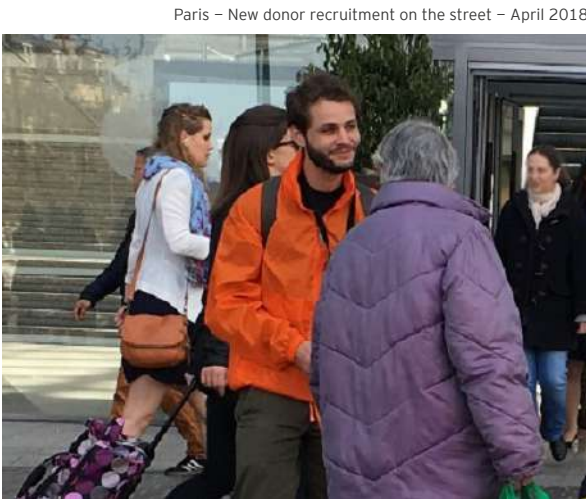
THEY TESTIFY

« Bibliothèques Sans Frontières inspires me a lot. I greatly admire their actions. Recently, I participated in the selection of various resources for projects in Rwanda and Colombia. I like the idea of making content accessible to everyone. The association helps empower individuals in need; we offer them tools that they can leverage and use according to their desires. It's a pleasure to work with the teams. I'm learning a lot and I'm really happy. As long as I can do it, I will gladly continue! »

Bérénice, volunteer

| New donors

For the first time, Bibliothèques Sans Frontières organized a face-to-face donation campaign in April 2018 on the streets of Paris. This campaign has allowed the expansion of our donor base and has also allowed us to gain visibility. Given the success of this first campaign, we will extend this collection method in 2019.



Paris – New donor recruitment on the street – April 2018



THEY TESTIFY

« I had never heard of the association. I discovered it through a fundraising campaign on the street. What motivated me to support Bibliothèques Sans Frontières is its original projects that meet a real demand. Opening the doors to the world for refugees who are 'locked up' in the camps is very important to me. I am very satisfied with the content that is shared with me. The organization keeps me informed of the progress, and I see their projects materialize! »

Patrick, regular donor since May 2018

| Advocacy campaigns

Libraries cannot play their role of social transformation without significant investment in their human resources and in the partner ecosystem. Beyond the library as we usually know it, the third places of access to information, training and education are numerous: fablab, digital spaces, socio-cultural associations and learning centers. We also have to consider the evolution of the profession and mission of librarians: training in digital tools and integration strategies. For this, Bibliothèques Sans Frontières supports the transformations that sweep through the entire profession by providing tools to strengthen librarians' impact on vulnerable populations.

Public petitions, cold-calling elected officials and political candidates, media mobilization, recruitment of strong partners: Bibliothèques Sans Frontières strengthens the voice of not only library users and librarians, but also of the public that libraries do not directly reach in order to gain political commitments from policy makers.

URGENCY OF READING

In 2012, Bibliothèques Sans Frontières launched the international call to action "The Urgency of Reading", which received the support of more than a hundred intellectuals, including eight Nobel Prize winners. This campaign was relayed to international organizations and states.

THE ISSUE: Prioritize the at-risk intellectual dimension of the human being within emergency assistance work.

In July 2018, 192 UN member states - with the exception of the United States - approved the creation of a Global Compact on Migration, which identifies a set of commitments to improve protection and access to educational services for refugees and migrants. We can only rejoice!

MORE OPEN LIBRARIES

In 2014, Bibliothèques Sans Frontières launched a national petition in France to open libraries in the evening, on weekends and during school holidays.

In 2017, with the *Association des Libraires de France*, we challenged the candidates for the presidential election and the legislative elections on the essential place of libraries in public policies. François Fillon, Benoît Hamon, Emmanuel Macron and Jean-Luc Mélenchon responded. More than 300 legislative candidates have also signed our commitment charter «Libraries: an issue for France» and made the commitment to defend and promote libraries during their term in the National Assembly. Today, 35 of them are deputies hailing from all political backgrounds.

THE ISSUE: Open libraries accessible to all.

While there are many improvements, libraries still find a limited translation on the ground. It is also essential to allocate the necessary financial means so librarians can act in their sector. We are on it!



| Partners on our side

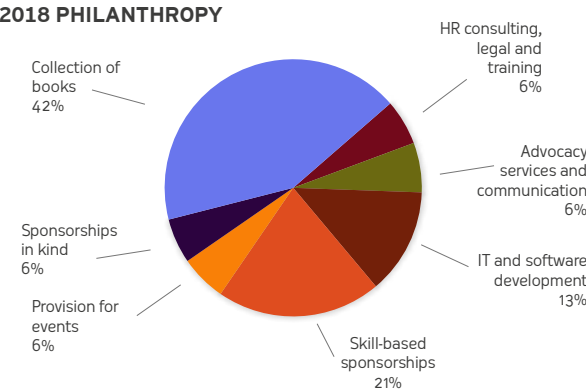
All over the world, Bibliothèques Sans Frontières bases its operational strategy on partnership and co-creation. We do not replace others' work, but we're helping and supporting different actors on the field: they have a better knowledge of the local context and will be there in a sustainable way.

Our intervention is principally based on skills transfer where we act as a catalyst and a facilitator for local communities, associations, authorities or state institutions. That is an approach requiring the accompaniment of partners, their training and the construction of relationships of trust. The long-run impact can therefore only be multiplied, and the players in the field will become better at pursuing, replicating and extending the action.

It is with the same logic that Bibliothèques Sans Frontières works with financial public and private partners, who, for twelve years, have trusted the ambitious projects carried out by the organization. We know that companies, foundations or funders have their own agenda, constraints and goals. We also know that the projects we build are stronger and more sustainable when they meet the expectations of our partners and our goals. That's why we are passionate about creating tailor-made, 360-degree partnerships and building long-term relationships, particularly with companies and their employees.

Bibliothèques Sans Frontières has different ways to financially support its actions, from rounding up at checkouts through the social enterprise Common Cents and the Lagardère Travel Retail group, to the rounding up of paychecks with the enterprise Thales.

Each year, Bibliothèques Sans Frontières also benefits from donations, goods and external services, by calling on skills sponsorship (pro bono legal services, solidarity action days) or sponsorship in kind (supplies, computer equipment or books). In 2018, 1,487,000 euros were saved, of which 633,000 euros were covered by book donations.



Marseille – Working group during BSF seminar – June 2017 ©BSF



GALA DINNER

On September 13, 2018, Bibliothèques Sans Frontières hosted its first annual fundraising dinner. In the Hall of Honor of the Grand Palais, in Paris, we gathered partners, private patrons and about thirty writers for an evening hosted by Augustin Trapenard under UNESCO's patronage.. The participants of this evening were invited to dine at a writer's table, like Daniel Pennac or Delphine De Vigan, for an evening dedicated to books as well as a presentation of Bibliothèques Sans Frontières's project. This evening raised 100,000€ for access to knowledge and opened interesting avenues of partnership.

Thank you to the great partners who accompanied us in organizing this first dinner: the Grand Palais, Fleur de Mets, UNESCO, Livres Hebdo and the Swing & Blush trio.

SUMMER WORKSHOPS IN MARSEILLE

In July 2018, Bibliothèques Sans Frontières organized, for the second year, its Summer Workshops, at the Friche la Belle de Mai in Marseille. During a week, Bibliothèques Sans Frontières's partners in France were invited to exchange best practices and discover each other's projects.

Another event highlighted our week in Marseille: the Ideas Box Remix! The participants, the leaders of the Cultura company or mediation experts, were invited to think for two days of new uses and fun activities for the Ideas Box. In 2019, the Summer Workshops will take place from July 2 to 6 at the Condition Publique of Roubaix.

35 writers in the Hall of Honor of the Grand Palais for the BSF Gala Diner – Sept 2018





FINANCIAL REPORT

7.8 million

euros in our 2018 budget

83%

of the budget used for social missions

6.4 million

euros from private resources

A word from the Treasurer

Julien Sérignac

After the strong growth period of the 2014-2016 years, LWB has stabilized its budget for the last three years with a volume of activity around 7.8 million euros. This volume of activity shows that our capacity for mobilization and action is not weakening, especially in a difficult context for associations. Indeed, like the entire French nonprofit sector, whose resources fell by more than 4% in 2018, BSF experienced a complex financial year and, for the first time in its history, closed with a net deficit of 51k euros. The reserves of previous years had been 154k euros. By the end of 2018, the association's funds thus closed at 103k euros.

This loss, measured with the general budget of the association (less than 1% of the budget), is largely due to the reinstatement of the company BSF Services (commercial entity which was intended to manage our collection and redistribution of books) within a taxable sector in the association. This reintegration greatly simplifies the management of our activity of collection and redistribution of books but has, at the same time, a direct impact on the budget of the association by importing the deficit of the old company. Thus, we have for the year 2018 a deficit of 146k euros on the taxable sector.

The result of the associative part is an earning of 95k euros. However, we also suffered in this part, as several expected financings did not arrive. Fortunately, we reacted very quickly, as early as April, to adjust our expenses according to this lower-than-expected volume of activities. This has resulted in adjustments in human resources (non-renewals of fixed-term contracts, some departures not replaced) and the merging of services. At the same time, we had to deal with a particularly difficult situation in Burundi. This country hosts our main international mission and covers all our activities in the Great Lakes area. Yet, in late september 2018, the French Government suspended all NGOs.

In order to find an adequate response to the requirements of the government, we both lost a significant volume of activity and also had to postpone to 2019 many discussions

and promising fundings from major international donors.

That being said, 2018 is also a source of satisfaction on many fronts, foremost among which is the strong growth of international branches. Their results are not part of the financial statements of BSF France, because they are independent legal entities. However, the evolution of BSF Belgium and Libraries Without Borders in the United States is quite positive. BSF Belgium, after its creation in August 2017, has been able to develop revenues of 516k euros in 2018 and sustain its situation for at least the next two years. LWB USA is also experiencing strong growth with revenues of \$408k, mainly from its flagship program creating libraries in laundromats: «Wash and Learn Initiative».

In 2018, we were also able to open new areas of action. First of all, Bangladesh, where, thanks to a significant grant from the Open Society Foundation, we are implementing an ambitious project in response to the Rohingya humanitarian crisis in the camps around Cox's Bazar. Secondly, the DOM TOM area, with the opening of a project in Guyana and another planned at the end of the year as part of the reconstruction of St. Martin. These new fields reflect our work for the internationalization of our actions while increasing our projects in France. Thus, the expenses related to the operations are distributed in 2018 to 63% for the international and 37% for France. Note that the share of our expenses dedicated to social missions remains stable over the years. The slight increase in administrative expenses and those related to the search for financing is explained by the development of personal fundraising.

Dedicated funds, or in other words the project inventories for the following year, which were € 2 million at the end of 2017, are relatively stable with a slight decrease to € 1.65 million. They are mainly composed of projects in Bangladesh, Digital Travelers and Future Investment Program.

We must also highlight the important development of the sponsorship of goods and services for BSF. Although this is sometimes difficult to quantify accurately, we estimate the growth of patronage to 72%, from 866k euros in 2017 to 1.5 million euros in 2018 (including 0.6 million related to the collection of books, which are reported in-kind donations on the margin of the income statement).

Beyond volumes, the work done on structuring resources and ensuring their sustainability is a real reason for satisfaction. At the level of operations for BSF France, our ambition for

2018 was to sign more multi-year contracts with our partners in order to give us the opportunity to set up projects and teams over the longer term. This is one of the successes of 2018, with funding over several years from several partner foundations: Chanel, CNP, Cultura, as well as funding from the Caritas Foundation. More projects are also negotiated over 18 months, compared to 9 or 12 months in previous years.

Our work to diversify our financial resources is also bearing fruit and BSF continues to find innovative growth drivers. In May 2018, we tested a first monthly donor recruitment campaign, with excellent results. Following this conclusive test, we managed a roundtable discussion with three banks to finance the implementation of several monthly donor recruitment campaigns in 2019, a real investment for the future.

A second investment plan was also presented to address the problem of the structural deficit of the taxable sector - the mission book collection - reported previously. Indeed, while we are a major collector of books in France and have a stock of books of great value, the income generated by the sale of books was not enough until then to balance the operating costs of this activity the social projects regarding books.

By implementing the restructuring plan, we should be able to professionalize this activity and take care of all the costs of the book collection, or even generate additional revenue for our social projects. In 2019, BSF's financial position will largely depend on the successful completion of these investment plans, but also on the recovery in the Great Lakes region, the expansion in the French overseas departments

and territories, and the signing of new major multi-year contracts with large institutional backers.

Expectations already mentioned last year on the diversification of economic models (rental of tools, regular updates of contents for our partners, etc...) will be concretized to ensure growth drivers and to serve more beneficiaries of our actions around the world.

Treasurer of Bibliothèques Sans Frontières



* 1K euros = 1000 euros

ASSETS	2018	2017
Description	Net	Net
Fixed Assets	164 139	218 301
Tangible Assets	91 853	113 713
Intangible Assets	18 154	20 888
Other Financial Assets	54 132	83 700
Current Assets	2 033 650	2 429 491
Inventory and Work-in-Progress	98 220	131 855
Deposits	0	0
Accounts Receivables (non-grants)	181 889	157 994
Other Receivable: (1)	1 070 721	836 340
Cash and Equivalents	622 747	1 280 147
Prepaid Expenses	59 920	23 002
Investment Securities	153	153
TOTAL	2 197 789	2 647 792

1. Includes an estimated €917 040 worth of grants, according to a pro rata temporis calculation

LIABILITIES	2018	2017
Equity	103 230	154 657
Balance Carried Forward	51 993	46 423
Retained Earnings	(51 427)	5 570
Equity Capital	102 664	102 664
Other Associative Funds	-	-
Dedicated Funds (1)	1 648 361	1 991 248
Debts	446 197	501 886
Downpayments		-
Operational Debts	446 197	501 886
Accounts Payable	207 493	176 954
Taxes Payable (2)	235 050	323 889
Other Payables	3 654	1 043
Total	2 197 788	2 647 791

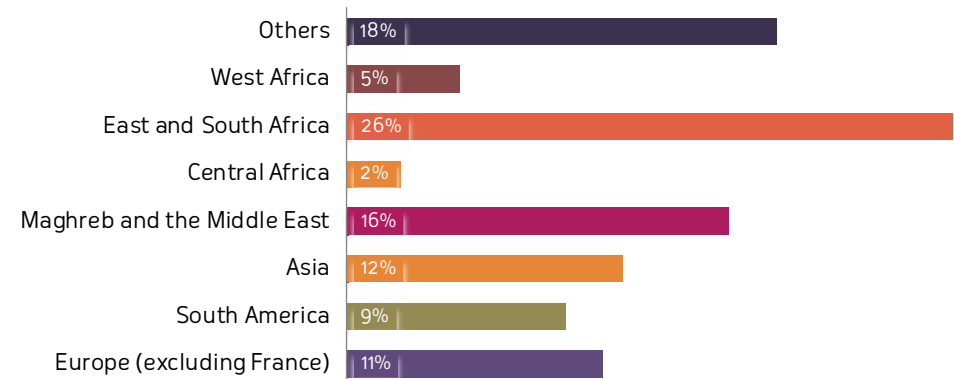
1. Commitments yet to be put into action from earmarked resources: difference between funds received from donors and progress of corresponding programs

2. Social security (URSSAF, retirement, and insurance) and provision for taxes on vocational training and wages.

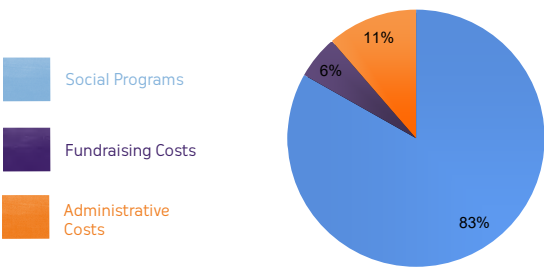
Statement of Expenditure	2018	2017	% variation	% of total expenditures in 2018
SOCIAL PROGRAMS	5 155 831	5 075 360	102%	83%
Programs in France	1 748 927	1 429 347	122%	28%
International Programs	2 955 623	3 423 257	86%	48%
Europe (excluding France)	324 410	753 715	43%	5%
Central Africa	67 950	96 694	70%	1%
West Africa	143 319	95 821	150%	2%
East and Southern Africa	766 067	762 998	100%	12%
Maghreb and the Middle East	483 150	487 390	99%	8%
Caribbean	8 421	7 332	115%	0%
South America	277 183	379 720	73%	4%
Multi-Country Programs	534 875	764 728	70%	9%
Oceania	245	74 858	0%	0%
Asia	350 003	-	100%	6%
Book collection activities	267 135	154 684	173%	4%
Distribution of Information and Raising Public Awareness	184 146	68 072	271%	3%
FUNDRAISING COSTS	338 134	196 150	172%	5%
ADMINISTRATIVE COSTS	704 181	572 621	123%	11%
General Operation Costs	704 181	572 621	123%	11%
TOTAL EXPENDITURES	6 198 146	5 844 131	106%	100%
Dedicated Funds (1)	1 648 360	1 991 249	83%	
Financial Year's Results	(51 427)	5 570		
GENERAL TOTAL	7 795 079	7 840 950	99%	
Utilization of in-Kind Contributions	734 796	709 609	104%	
Volunteers	101 276	99 889	101%	
Goods and Services Provided in Kind	633 520	609 720	104%	

1. Resources allocated for certain projects which have not been spent: difference between funds received from donors and progress of corresponding programs

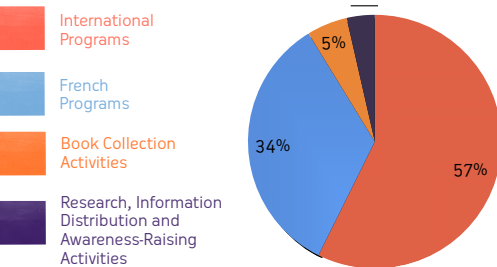
GEOGRAPHIC DISTRIBUTION OF PROGRAMS
OUTSIDE OF FRANCE



BREAKDOWN OF EXPENDITURE



OUR PROGRAM TYPES



Our team at the BSF seminar, France – June 2017 © BSF

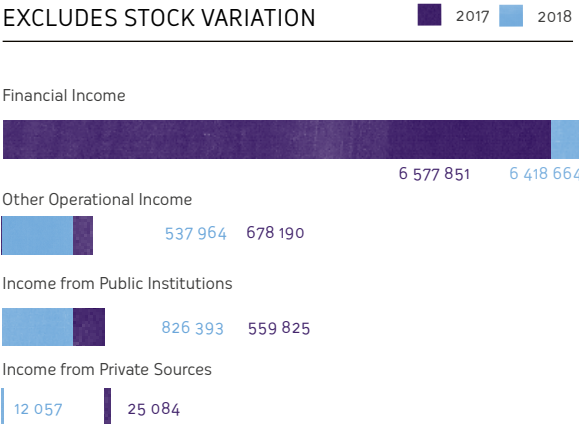


Statement of Income

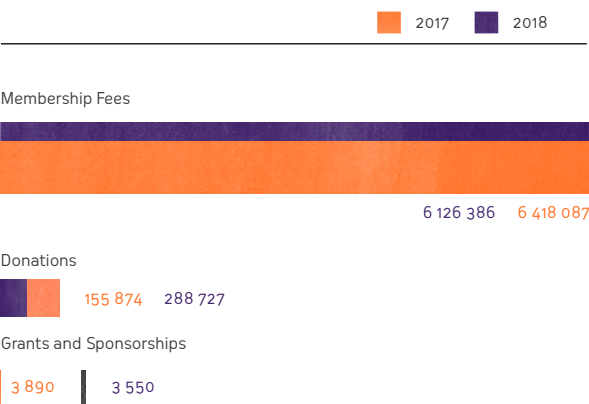
	2017	2016	% variation
INCOME FROM PRIVATE SOURCES			
INCOME FROM PRIVATE SOURCES	6 418 664	6 577 851	98%
Membership Fees	3 550	3 890	91%
Donations (1)	288 727	155 874	185%
Grants and Sponsorships (1)	6 126 387	6 418 087	95%
INCOME FROM PUBLIC INSTITUTIONS			
INCOME FROM PUBLIC INSTITUTIONS	537 965	678 190	1 €
Public Grants (1)	498 631	659 082	76%
Employment Aid	39 334	19 108	206%
OTHER OPERATIONAL INCOME			
OTHER OPERATIONAL INCOME	826 393	559 825	1 €
Sale of Services	190 311	315 219	60%
Sale of Goods	621 781	262 091	237%
Miscellaneous Income	6 295	477	1319%
Reversal of Provision and Amortisation	8 006	(17 963)	-45%
Capitalisation	0	0	
FINANCIAL INCOME			
FINANCIAL INCOME	12 057	25 084	48%
Financial Products	7 338	20 999	35%
Extraordinary Income	4 719	4 086	115%
OVERALL TOTAL			
OVERALL TOTAL	7 795 079	7 840 950	99%
Contributions-in-Kind			
Contributions-in-Kind	734 796	709 609	104%
Volunteer Work	101 276	99 889	101%
Donations and Similar Benefits	633 520	609 720	104%

1. Inclusive of funds carried forward from the previous year

BREAKDOWN OF INCOME
EXCLUDES STOCK VARIATION



INCOME FROM PRIVATE SOURCES



| Many thanks to those who trust and support us

FOUNDING PARTNERS OF OUR IDEAS BOX



GLOBAL PARTNERS OF OUR IDEAS BOX



PARTNERS IN DIGITAL TECHNOLOGY



OUR AWARDS, NETWORKS, AND ACCELERATORS



PARTNERS OF OUR LAB



MAJOR PRIVATE PARTNERS



PARTNERS OF OUR GALA



MAJOR INSTITUTIONAL PARTNERS



PUBLIC PARTNERS

- | | | |
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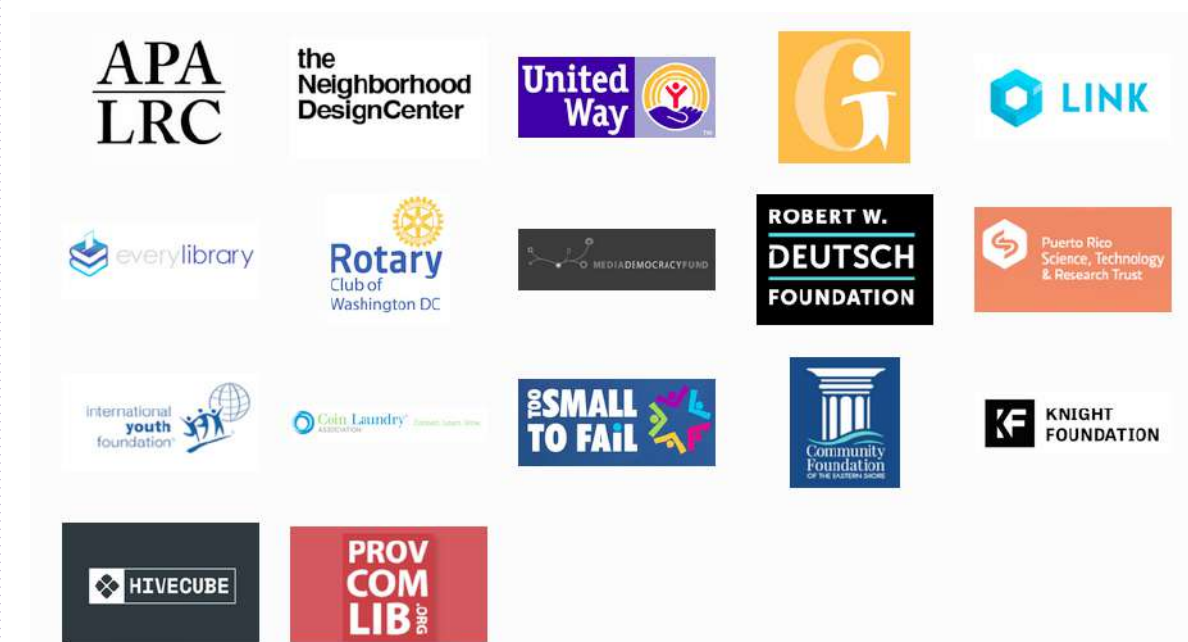
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COORDINATOR

Barnabé Louche

WRITING

Quentin Chevalier

TRANSLATION

Gabriela Perez-Bertolotto, Maximilian Grösser and Alejandra González Vargas

DESIGN

Manuella Bitor, Fleur Rizza-Tételain

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8-10 rue de Valmy 93100 Montreuil
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